

## bellamo faqs

### 1. What is Bellamo Anti-hair loss system?

Previous hair-loss prevention methods have used massagers, serums/toners and shampoo products separately. However, if you use Bellamo, you may carry around the products to provide scalp massage, infa red stimulation and toner to the scalp at the same time. This convenient system will allow you to manage your hair and scalp as well as cleanse your hair with the shampoo when required. When an integrated system such as Bellamo is used, as opposed to separate products, a greater effect is achieved. Shampoo each morning or night with the Bellamo shampoo, this is the first step. Treat the scalp with the toner during the second step, massage the scalp for the third step.

### 2. What is Bellamo MS 13?

It is a patented anti-hair loss and hair-growth activation product developed in our professional research center. It is the name of a natural ingredient (Patent number: 0554948) and cosmetic natural ingredient extract ingredients (Patent number: 0554947) that has anti-hair loss effect and hair-growth activation effects. It is composed of a secret fusion of more than 100 ingredients of Oriental herbal therapy.

### 3. What are the advantages of Bellamo toner and shampoo when compared to other products?

Our main ingredient, MS 13, showed a superior anti-hair loss effect to other leading hair loss treatments. Also, since it is composed of natural ingredients from the Orient, it is completely harmless to the scalp.

### 4. Normally, when toner is sprayed on to the hair, it remains on the hair and does not penetrate deeply into the scalp. How does it work in Bellamo Revital System?

Our Bellamo Revital Toner is composed of ultra-fine particles that have superior penetration effects. Also, since the Bellamo Scalp Manager (Massager) has a strong "micro mist" spraying power, it will transport the toner deep into the scalp. You will very quickly experience the power of this the very first time you use the scalp manager.

### 5. Please tell me about the advantages of MS13 over other high st formulations.

MS13 has an anti-hair loss effect, a hair-growth boosting effect and inhibits dandruff-causing bacteria. It is harmless to the human body and penetrates the scalp skin for maximum effects. Please note MS13 is a totally natural, non drug formulation

### 6. The Scalp Manager is a massager. why is it called a "Scalp Manager"?

Since the word "manager" refers to a person "in control", we have called our Bellamo unit a scalp manager, a product that manages your scalp related problems, with a significant beneficial effect in helping your hair loss treatment. The scalp manager is putting you in control of your hair loss

### 7. What are the advantages of the Bellamo Scalp Manager?

By emitting anions, it provides an antibacterial effect (killing dandruff-causing bacteria) for a cleaner healthier scalp. It also has a scalp massage effect that stimulates the scalp and also relieves stress. It is

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equipped with a speed control unit that allows the user to have strong or soft massaging experience. By removing scalp sebum and skin build up, it also helps to maximize the anti-hair loss treatment effect. In addition, it emits infrared rays to activate the blood flow and strengthen the hair follicle. Finally, it is equipped with an electric "micro mist" spray unit that allows you to apply the toner spray precisely and economically, without having any harmful propellant sprayed on the scalp.

8. What do I do if the rubber plate becomes soiled due to frequent use?  
Since the rubber is easily detached, wash, clean and dry the rubber plate as often as is required.

9. How does Bellamo Scalp Manager relieve stress and migraine headaches?  
The vibrating rubber plate produces oscillations that relieve muscle stress. It also emits weak electromagnetic waves during the massage to activate the blood flow. The combined effect can help ease migraine headaches and stress at the same time.

10. What do I do if the massaging power is too weak or strong?  
Press the control button on the Bellamo Scalp manager once for weak setting, twice for medium setting and three times for strong setting.

11. What do I do if the toner on the Bellamo Scalp Manager does not work?  
If the toner runs out, replace it with a new toner. Sometimes the unit will need priming with the first spray especially as the toner runs low.

12. Is the Bellamo Revitalizing Clinic Shampoo a normal shampoo?  
Not at all. It uses 100 natural ingredients of Oriental herbs, developed by Bellamo's professional research center. It activates hair growth and inhibits dandruff-causing bacteria. It is a special scalp care product and perfectly safe for any user, young or old.

13. How do I purchase a Bellamo Scalp manager?  
Visit the Bellamo shop on this site for prompt delivery.

14. How long is the life span of Bellamo Revitalizing Toner?  
The ten toner units included in the basic set are for 3 months use. You can reduce the amount used during the course of treatment as hair density increases, targeting the thinner areas most.

15. Do I have to plug in the power while using the Bellamo Scalp Manager?  
No, since our product is designed to be portable, please remove the plug from the scalp manager after charging it.

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16. How many times do I have to use Bellamo each day?

Frequency of scalp massage must be adjusted based on user needs. However, it is recommended to not exceed 3-4 times of use at the same time. Spray on the toner after using shampoo, or use it whenever necessary. Each user will find the best, most convenient method of application. The scalp manager does the rest!

17. Do I have to purchase a new set after using the toner?

Of course not! You may purchase toner packs separately when they run out. If you use Bellamo Scalp Manager appropriately, it will lengthen the time that your pack will last for. The Bellamo shampoo is also available separately.

18. What do I do if the machine or toner malfunctions?

Please call (00 44 int.) (0)151 486 1112 for service related enquiries.